

FORM NL-37-CLAIMS DATA

Name of the Insurer: RELIANCE GENERAL INSURANCE COMPANY LIMITED
Registration No. 103 and Date of Registration with the IRDAI 23.10.2000

Upto the quarter ending June 30, 2025

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	No. of claims only							
													Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other Miscellaneous	Total Miscellaneous	Total
1	Claims O/S at the beginning of the period	2,009	1,246	7	1,253	19,167	50,825	69,992	1,62,393	2,336	989	1,65,718	1,179	510	768	12	25,903	480	2,64,562	2,67,824
2	Claims reported during the period																			
	(a) Booked During the Period	2,197	5,413	4	5,417	1,07,207	3,050	1,10,257	1,70,754	1,385	4,271	1,76,410	417	20	362	4	4,06,423	742	6,94,635	7,02,249
	(b) Reopened during the Period	60	12	8	20	594	2,073	2,667	2,017	47	314	2,378	21	2	25	-	65	161	5,319	5,399
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period																			
	(a) paid during the period	1,692	3,555	1	3,556	93,204	2,843	96,047	1,35,911	628	857	1,37,396	178	9	243	7	4,08,036	547	6,42,463	6,47,711
	(b) Other Adjustment																			
4	Claims Repudiated during the period	81	99	-	99	3,130	18	3,148	16,333	264	2,255	18,852	49	1	10	-	-	49	22,109	22,289
	Other Adjustment	207	713	9	722	6,060	1,647	7,707	8,074	168	357	8,599	94	34	80	-	(134)	146	16,526	17,455
	(i) Claim closed without payment																			
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	45	-	-	-	1,106	2,859	3,965	1,509	5	-	1,514	10	-	-	-	8	1,142	6,639	6,684
6	Claims O/S at End of the period	2,286	2,304	9	2,313	24,574	51,440	76,014	1,74,846	2,708	2,105	1,79,659	1,296	488	822	9	24,489	641	2,83,418	2,88,017
	Less than 3months	620	1,798	2	1,800	19,631	2,973	22,604	1,72,302	972	1,947	1,75,221	353	13	160	1	20,172	375	2,18,899	2,21,319
	3 months to 6 months	212	131	2	133	1,289	3,156	4,445	782	572	49	1,403	196	5	141	-	78	69	6,337	6,682
	6months to 1 year	265	52	1	53	1,570	5,532	7,102	468	496	26	990	181	12	64	-	390	25	8,764	9,082
	1year and above	1,189	323	4	327	2,084	39,779	41,863	1,294	668	83	2,045	566	458	457	8	3,849	172	49,418	50,934

Upto the quarter ending June 30, 2025

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	(₹ lakhs)							
													Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other Miscellaneous	Total Miscellaneous	Total
1	Claims O/S at the beginning of the period	89,396	5,379	298	5,677	22,625	2,21,605	2,44,230	23,554	5,477	1,269	30,300	3,957	2,642	13,816	7,028	12,897	4,144	3,19,013	4,14,086
2	Claims reported during the period																			
	(a) Booked During the period	9,693	5,411	26	5,437	38,048	12,028	50,076	51,979	2,400	1,597	55,976	800	32	3,114	128	10,663	446	1,21,237	1,36,366
	(b) Reopened during the Period	16	1	-	1	38	8,855	8,894	1,222	81	268	1,571	83	1	10	-	8	85	10,651	10,668
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period																			
	(a) paid during the period	15,606	1,534	(4)	1,530	30,658	30,032	60,690	36,178	2,049	1,349	39,575	488	53	4,236	137	10,548	867	1,16,595	1,33,732
	(b) Other Adjustment (to be specified)																			
	(i)																			
4	Claims Repudiated during the period	478	276	-	276	1,946	90	2,036	9,013	603	1,038	10,654	120	2	170	-	-	72	13,053	13,807
	Other Adjustment	4,796	583	8	590	2,868	6,683	9,551	3,871	156	196	4,223	133	26	633	-	3	177	14,746	20,132
	(i) Claim closed without payment																			
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	73	-	-	-	236	3,179	3,415	306	1	-	307	79	-	-	-	18	146	3,966	4,040
6	Claims O/S at End of the period	97,435	5,428	346	5,774	25,503	2,24,617	2,50,121	30,466	5,814	1,641	37,922	4,352	2,673	19,935	7,000	12,484	4,754	3,39,241	4,42,451
	Less than 3months	13,590	1,097	9	1,107	18,222	14,248	32,470	27,929	1,525	1,465	30,919	735	48	7,859	10	10,649	1,074	83,764	98,461
	3 months to 6 months	17,904	692	55	748	3,704	13,213	16,917	647	1,044	63	1,753	371	130	2,152	-	59	406	21,788	40,440
	6months to 1 year	18,051	651	46	697	1,716	23,455	25,171	548	1,141	9	1,698	542	59	3,151	-	278	827	31,726	50,473
	1year and above	47,891	2,987	236	3,223	1,862	1,73,701	1,75,563	1,343	2,104	105	3,552	2,704	2,435	6,774	6,990	1,499	2,446	2,01,963	2,53,077