

FORM NL-37-CLAIMS DATA

Name of the Insurer: **INDUSIND GENERAL INSURANCE COMPANY LIMITED (FORMERLY AS RELIANCE GENERAL INSURANCE COMPANY LIMITED)**

Registration No. 103 and Date of Registration with the IRDAI 23.10.2000

Upto the quarter ending Sept 30, 2025

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other Miscellaneous	No. of claims only	
																			Total Miscellaneous	Total
1	Claims O/S at the beginning of the period	2,009	1,246	7	1,253	19,167	50,825	69,992	1,62,393	2,336	989	1,65,718	1,179	510	768	12	25,903	480	2,64,562	2,67,824
2	Claims reported during the period																			
	(a) Booked During the Period	4,176	11,873	9	11,882	2,22,305	6,612	2,28,917	3,69,496	3,105	8,088	3,80,689	813	50	760	17	20,72,947	2,182	26,86,375	27,02,433
	(b) Reopened during the Period	85	39	8	47	1,081	3,138	4,219	4,916	102	983	6,001	41	4	41	-	196	183	10,685	10,817
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period																			
	(a) paid during the period	3,137	8,841	2	8,843	1,96,525	6,328	2,02,853	3,00,567	1,443	1,945	3,03,955	404	18	564	14	20,75,630	1,963	25,85,401	25,97,381
	(b) Other Adjustment																			
4	Claims Repudiated during the period	157	192	-	192	7,099	41	7,140	34,937	604	5,415	40,956	173	7	28	-	-	105	48,409	48,758
	Other Adjustment	518	1,629	11	1,640	12,299	2,973	15,272	17,289	523	1,195	19,007	353	67	162	(1)	(69)	291	35,082	37,240
	(i) Claim closed without payment																			
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	2	-	-	-	53	3,478	3,531	1,341	5	-	1,346	8	-	-	-	22	1,130	6,037	6,039
6	Claims O/S at End of the period	2,458	2,496	11	2,507	26,630	51,233	77,863	1,84,012	2,973	1,505	1,88,490	1,103	472	815	16	23,485	486	2,92,730	2,97,695
	Less than 3months	795	1,841	1	1,842	22,516	3,481	25,997	1,81,329	1,211	1,332	1,83,872	328	17	126	8	19,244	249	2,29,841	2,32,478
	3 months to 6 months	304	280	3	283	1,412	2,671	4,083	872	616	63	1,551	257	16	106	-	146	54	6,213	6,800
	6months to 1 year	192	59	3	62	619	5,200	5,819	519	481	26	1,026	193	11	117	-	239	28	7,433	7,687
	1year and above	1,167	316	4	320	2,083	39,881	41,964	1,292	665	84	2,041	325	428	466	8	3,856	155	49,243	50,730

Upto the quarter ending Sept 30, 2025

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other Miscellaneous	₹ lakhs	
																			Total Miscellaneous	Total
1	Claims O/S at the beginning of the period	89,396	5,379	298	5,677	22,625	2,21,605	2,44,230	23,554	5,477	1,269	30,300	3,957	2,642	13,816	7,028	12,897	4,144	3,19,013	4,14,086
2	Claims reported during the period																			
	(a) Booked During the period	18,906	11,869	61	11,930	78,680	25,874	1,04,554	1,11,681	4,570	3,008	1,19,259	1,539	126	5,597	519	1,33,731	1,526	3,66,850	3,97,687
	(b) Reopened during the Period	43	77	-	77	70	13,667	13,737	2,828	219	787	3,833	163	3	27	-	21	102	17,886	18,006
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i)																			
3	Claims Settled during the period																			
	(a) paid during the period	31,458	4,451	8	4,459	65,961	67,508	1,33,469	83,927	3,809	2,993	90,729	989	1,373	6,258	290	1,37,996	1,988	3,73,093	4,09,009
	(b) Other Adjustment (to be specified)																			
	(i)																			
4	Claims Repudiated during the period	707	408	-	408	4,077	257	4,334	18,519	1,298	2,185	22,002	519	17	331	-	-	280	27,483	28,598
	Other Adjustment	9,924	1,166	11	1,177	5,378	11,867	17,245	8,650	545	551	9,746	1,317	133	936	-	14	353	29,742	40,843
	(i) Claim closed without payment																			
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	2	-	-	-	49	2,696	2,745	261	1	-	262	51	-	-	-	2	135	3,196	3,198
6	Claims O/S at End of the period	1,47,378	5,691	546	6,237	26,515	2,31,143	2,57,658	32,604	5,834	1,572	40,011	3,458	2,363	24,392	7,055	13,407	5,809	3,54,152	5,07,767
	Less than 3months	10,918	1,590	6	1,596	18,786	16,138	34,924	29,921	1,579	1,389	32,889	622	157	6,026	64	11,615	2,098	88,395	1,00,909
	3 months to 6 months	66,084	592	231	823	4,226	11,437	15,663	794	997	59	1,850	642	51	8,055	-	94	1,033	27,388	94,296
	6months to 1 year	23,324	681	74	755	1,550	22,567	24,117	519	1,352	20	1,891	616	427	2,760	-	166	264	30,240	54,319
	1year and above	47,052	2,828	236	3,063	1,953	1,81,001	1,82,954	1,370	1,906	105	3,381	1,579	1,728	7,550	6,990	1,533	2,414	2,08,129	2,58,244