

FORM NL-37-CLAIMS DATA

Name of the Insurer: **INDUSIND GENERAL INSURANCE COMPANY LIMITED (FORMERLY RELIANCE GENERAL INSURANCE COMPANY LIMITED)**

Registration No. 103 and Date of Registration with the IRDAI 23.10.2000

Upto the quarter ending Dec 31, 2025

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/Product Liability	Engineering	Aviation	Crop Insurance	Other Miscellaneous	No. of claims only	
																			Total Miscellaneous	Total
1	Claims O/S at the beginning of the period	2,009	1,246	7	1,253	19,167	50,825	69,992	1,62,393	2,336	989	1,65,718	1,179	510	768	12	25,903	480	2,64,562	2,67,824
2	Claims reported during the period																			
	(a) Booked During the Period	6,666	18,108	14	18,122	3,48,234	9,829	3,58,063	5,57,611	5,447	12,583	5,75,641	1,087	83	1,124	24	34,50,706	3,492	43,90,220	44,15,008
	(b) Reopened during the Period	155	74	8	82	1,555	4,674	6,229	10,173	160	1,193	11,526	59	4	51	-	219	205	18,293	18,530
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period																			
	(a) paid during the period	5,534	14,405	3	14,408	3,09,973	9,303	3,19,276	4,77,725	2,320	2,900	4,82,945	610	26	821	25	34,60,334	3,116	42,67,153	42,87,095
	(b) Other Adjustment																			
4	Claims Repudiated during the period	223	242	-	242	9,827	48	9,875	55,422	960	7,828	64,210	257	8	37	-	-	143	74,530	74,995
	Other Adjustment	797	2,691	14	2,705	19,932	4,672	24,604	27,238	1,270	1,664	30,172	466	93	260	(1)	202	162	55,958	59,460
	(i) Claim closed without payment																			
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	5	-	-	-	894	2,444	3,338	1,256	7	-	1,263	5	-	-	-	28	125	4,759	4,764
6	Claims O/S at End of the period	2,276	2,090	12	2,102	29,224	51,305	80,529	1,69,792	3,393	2,373	1,75,558	992	470	825	12	16,292	756	2,75,434	2,79,812
	Less than 3months	541	1,544	2	1,546	24,836	3,171	28,007	1,66,986	1,771	2,181	1,70,938	231	24	136	1	12,432	298	2,12,067	2,14,154
	3 months to 6 months	341	176	2	178	1,713	3,273	4,986	968	652	54	1,674	230	14	87	3	39	109	7,142	7,661
	6months to 1 year	256	44	4	48	562	4,827	5,389	561	479	50	1,090	228	19	138	-	196	44	7,104	7,408
	1year and above	1,138	326	4	330	2,113	40,034	42,147	1,277	491	88	1,856	303	413	464	8	3,625	305	49,121	50,589

Upto the quarter ending Dec 31, 2025

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/Product Liability	Engineering	Aviation	Crop Insurance	Other Miscellaneous	₹ lakhs	
																			Total Miscellaneous	Total
1	Claims O/S at the beginning of the period	89,396	5,379	298	5,677	22,625	2,21,605	2,44,230	23,554	5,477	1,269	30,300	3,957	2,642	13,816	7,028	12,897	4,144	3,19,013	4,14,086
2	Claims reported during the period																			
	(a) Booked During the period	45,127	18,104	96	18,200	1,22,253	38,610	1,60,863	1,71,059	7,281	4,438	1,82,778	1,955	219	9,311	717	1,50,018	2,636	5,08,496	5,71,823
	(b) Reopened during the Period	166	369	-	369	104	20,049	20,153	4,379	326	1,033	5,739	190	3	35	-	23	145	26,289	26,824
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i)																			
3	Claims Settled during the period																			
	(a) paid during the period	46,402	6,957	10	6,967	1,03,801	95,298	1,99,098	1,32,571	6,086	4,485	1,43,142	1,518	1,504	11,093	675	1,53,436	2,323	5,12,789	5,66,159
	(b) Other Adjustment (to be specified)																			
	(i)																			
4	Claims Repudiated during the period	1,282	487	-	487	5,300	362	5,662	29,856	2,198	3,177	35,232	875	23	370	-	-	556	42,716	44,485
	Other Adjustment	29,761	1,507	43	1,550	8,327	18,607	26,933	13,892	1,591	709	16,192	1,486	179	3,363	-	(116)	768	48,804	80,115
	(i) Claim closed without payment																			
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	20	-	-	-	199	2,338	2,537	262	1	-	264	44	-	-	-	5	74	2,924	2,944
6	Claims O/S at End of the period	1,50,340	6,281	530	6,812	25,762	2,31,862	2,57,625	31,742	5,470	1,496	38,707	2,900	2,409	20,372	7,026	22,805	5,941	3,57,784	5,14,935
	Less than 3months	16,936	1,736	13	1,748	18,483	15,081	33,565	29,006	1,921	1,317	32,243	302	191	2,275	9	21,413	922	90,920	1,09,605
	3 months to 6 months	11,424	1,297	7	1,304	3,825	13,032	16,858	855	924	51	1,830	374	146	5,946	26	19	2,092	27,290	40,018
	6months to 1 year	76,099	353	278	631	1,519	21,132	22,651	647	1,305	29	1,981	698	165	6,208	-	103	661	32,467	1,09,198
	1year and above	45,880	2,896	233	3,129	1,935	1,82,616	1,84,551	1,234	1,320	99	2,654	1,525	1,907	5,943	6,990	1,270	2,266	2,07,106	2,56,115